

Payment method

● Method 1 Payment by invoice

Please pay at the convenience store, post office or by electronic payment.

* There will be an issuing fee additional 150.70 yen / per copy (including tax) if you choose to pay by invoice.

● Method 2 Credit Card Payment

- ① Please check your customer number on the mailed invoice.
- ② Scan the QR code on the right and access the user portal page's 入院セット利用料金照会はこちら” and register your credit card information

[Sample Invoice]



Scan here for the user portal website



Cautionary note regarding payment

- ☐ Invoices will be sent by Elan Corporation via mail.
 - ☐ Payment separate from the hospital fee.
 - ☐ They will be issued approximately two weeks after the end of use.
- * If the rental period extends across multiple months, invoices may be sent for each month separately.

Information Desk:

0120-919-821

[Office hours: 9:00am to 9:00pm]

(Closed on weekends, holidays, years-end through new year holidays, and company holidays)



ELAN Corporation

<https://www.kkelan.com>

Matsumoto Headquarters: 15-12 Idegawamachi, Matsumoto City, Nagano Prefecture

- For inquiries, please have your invoice or a copy of your application form ready for a smooth process.
- When contacting us, please provide the name of the hospital where you used the service.

Elan's Portal Site

- You can inquire about CS Set through the chatbot (available for 24/7 automatic response).
 - Check the application status of CS Set
 - Confirm payment amounts, payment status, or change payment methods.
 - Find useful information regarding hospitalization, discharge, and nursing care.
 - Access Elan's online shop.
- <https://members.kkelan.co.jp/>



Elan Official LINE

- *Requires installation of the LINE app.
- Regular distribution of helpful information.

Add Elan as a friend here



Hospital Essentials Rental System

CS Set (Care & Support Set)

Fukuyama City Hospital has introduced a new service to reduce the burden on patients and their families during hospitalization and discharge.

What is a CS Set ?

A rental service for clothing, towels, daily necessities, and disposable diapers necessary for hospital admission at a flat, daily rate.




Benefits:

- Reduce the time and effort required for hospital admission and discharge
- Clothing and towels are always clean as laundry service is included.
- The time and effort required to restock daily necessities is reduced.

* All photos and illustrations in this document are based on concept, and the details may differ from the actual product.

Regular exchange of clothes and towels.
Please inform the hospital staff for other requests.

● **Basic Set** **404.80** yen (tax included) × contracted days
(Before Tax: 368yen)


 Patient clothing includes:
• Pajamas (S/M/L/LL)

Towels:
• Bath towel
• Face towel

* Please bring your own underwear.

The following service items (Daily necessities) are available for Basic Set users.

● **Service Items** [Provided as an initial set]

 [Can be used as needed]

• Tissues • Wet wipes • Tooth paste
• Chopsticks • Spoon • Tooth brush • Cup


• Cotton swab • Fork • Disposable Plastic Aprons
• Drinking straw • Comb • Feeding cup
• Oral care sponge swab • Denture Cleaner
• Denture Case • Mouthwash

* If consumable daily items run out, additional supplies can be used.

* Body soap and two-in-one shampoo are provided in the bathroom.

Designed for patients staying one night, two days.

● **1-Night, 2-Day Set** **759.00** yen (tax included) / 1-Night, 2-Day
(Before Tax: 690yen)

 Patient clothing includes:
• Pajamas (S/M/L/LL)

Towels:
• Bath towel
• Face towel

[Daily necessities] • Tooth brush & Tooth paste • Chopsticks • Spoon
• Pocket Tissues • Cup



[Disposable Diaper] Includes tape secured diapers, rehab pants, and pads, available for use as needed.

● **Beverage Set** **259.20** yen (tax included) × contracted days
(Before Tax: 240yen)

- Water / Tea (Roasted Green Tea)

* You can choose either water or tea. The number of remaining bottles in the bedside cabinet will be checked before distribution. Up to two bottles per distribution, three times per week.


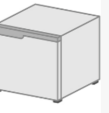

The number of bottles provided may be adjusted based on the patient's condition, but the daily fee remains the same.
For further details on distribution, refer to the separate document "CS Set Usage Guide."

● **TV, Refrigerator, Laundry Set** **330.00** yen (tax included) × contracted days
(Before Tax: 300yen)

- TV: Terrestrial. BS broadcasting, CS broadcasting (2 channels)
- Refrigerator
- Laundry: Washing machine, dryer

* Charges for this set will not apply while the patient is in the ICU.


● **Disposable Diaper Set** **473.00** yen (tax included) × contracted days
(Before Tax: 430yen)

- Includes tape secured diapers, rehab pants, and pads, available for use as needed.

* During the contract period, there is a flat fee regardless of the number of diapers, rehab pants, or pads used.
* Nurses will decide usage based on the patient's condition.
* Disposable diaper sets may qualify for medical expense deductions, depending on the conditions.
* Please check details with the tax office.

Option
Standalone add-ons are not available. Please apply in addition to one of the sets.

● **Fall Prevention Shoes** **1,595.00** yen (tax included) / One-Time purchase
(Before Tax: 1,450yen)

 (Size) M : 22.0~23.0cm
L : 23.5~24.5cm
LL : 25.0~26.0cm

Cautionary note regarding use

- ☐ All days are charged from the starting date until the ending date.
- ☐ The flat, daily rate is applied regardless of distribution or the amounts used.
- ☐ Please be aware that patients are forgetting belongings in their clothing pockets. Please check again before leaving.

How to apply:

Select the desired plan and apply at Hospital Set Reception (8).
You may receive notifications via SMS or email regarding usage.

* For payment methods and inquiries, please check the back side of the document.